

Disclaimer Radius Rx Direct

What information does Radius Rx Direct collect?

When you order products and prescription drugs, our registration process asks you to provide us with a limited amount of personal and/or health-related information. This information is necessary to process your order and use our web site. Categories of personally identifiable information include: name, address, phone number, e-mail address, date of birth, billing/shipping information (credit card number, shipping address), and Rx number. Additionally, our web server automatically collects click-stream information such as the address (or "URL") of the web site that you came from before visiting our site, which pages you visit on our site, which browser you used to view our site and any search terms you have entered on our site.

How is the information used?

You may choose to supply personalized information that will enable you to receive individualized customer service that we cannot offer anonymous users. That customer service may include notices about updates to our web site, e-mail reminders, or communicating with Radius Rx Direct pharmacists. We also use the information that you provide in order to respond to your requests.

Does Radius Rx Direct share the information I've provided?

We will not intentionally release your particular prescription information other than to you, Radius Rx Direct and its subsidiaries, our agents (such as contracted fulfillment parties, if any) your authorized representative, or your prescriber or other authorized medical professional. We may forward your prescription information to your insurance plan, so that we can handle reimbursement of your prescription purchase for your convenience.

- **Agents:** We may employ other companies and individuals to perform functions on our behalf. These functions may include fulfilling orders, delivering packages, hosting sites from this website or RadiusRxDirect.com. They have access to personal information needed to perform their functions, but may not use it for other purposes.
- **Disclosures:** As required by law we will disclose medical and other information which may relate to you. For example, in compliance with the Methamphetamine Control Act of 1996, We will provide the Drug Enforcement Administration with the name and address of each individual who purchases products on this website or RadiusRxDirect.com which contain the ingredients ephedrine or pseudoephedrine. We may disclose information which we believe to be in violation of Title 18 of the United States Code, Sections 2251 et seq. to appropriate law enforcement agencies.
- **Protection of Radius Rx Direct and Others:** We release account and other personal information when we believe release is appropriate to comply with laws; enforce or apply our Terms of Use and other agreements; or protect the rights, property, or safety of this website or Radius Rx Direct.com, our users, or others. This includes exchanging information with other companies and organizations for fraud protection and credit risk reduction.

Do I have choices regarding how my information is used?

- You can always choose not to provide information, even though it might be needed to make a purchase or to take advantage of other web site features.
- If you do not want to receive e-mail from us or to add or update certain personal information you can contact us at Information@RadiusRxDirect.com.

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It is your responsibility to review our Disclaimer for changes.

Any other communications should also be directed to Information@RadiusRxDirect.com or to our Customer Service Representatives at 302.658.9196.

The Help portion of the toolbar on most browsers will tell you how to prevent your browser from accepting new cookies, how to have the browser notify you when you receive a new cookie, or how to disable cookies altogether. However, you will not be able to use some important features.

What about cookies?

"Cookies" are alphanumeric identifiers that we transfer to your computer's hard drive through your web browser to enable our systems to recognize your browser. Cookies let us "remember" information about your preferences and passwords and allow you to move within our web sites without reintroducing yourself. We use cookie and web beacon technology to track which pages on our sites our visitors view and which web browsers our visitors use. Cookies allow us to record session information (such as items that customers add to their shopping carts). They record user-specific information on what pages customers access or visit, record past activity at a site in order to provide better service when customers return to our site, and customize web page content on customers' browser type or other information that the customer sends.

Cookies do not enable us to determine the identity of any visitor to our web site. We cannot identify you unless you specifically tell us who you are.

Most Internet browsers permit you to erase or block cookies. Refer to your browser instructions or help screens to assist you in these processes: preventing your browser from accepting new cookies, how to have the browser notify you when you receive a new cookie, or how to disable cookies altogether. Please note that cookies permit you to take full advantage of this website's features and we recommend that you leave them turned on.

How secure is the information I provided?

Radius Rx Direct is committed to securing your personal information. We use technology that is designed for use with secure web servers. Prescription drug information resides in a database behind a firewall where it cannot be accessed without proper authorization. Secure Sockets Layer ("SSL") technology encrypts your personal information as well as your prescription health history as it is transmitted over the Internet. You maintain the security of your medical information by keeping your user name, password and other personal information confidential. Radius Rx Direct customer service representatives will never request your password.

We reveal only the last five digits of your credit card numbers when confirming an order. Of course, we transmit the entire credit card number to the appropriate credit card company during order processing.

It is important for you to protect against unauthorized access to your password and to your computer. Be sure to sign off when finished using a shared computer.

Information You Give Us and Your Consent

By visiting our web site and using the services and features that we have made available, you consent to our collection and use of information in the manner we

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have described for you in the "How is the information used?" section above. You also consent to the terms and conditions that we have posted on our web site.

Links to Other Sites

We may provide links to other sites that we believe offer our customers useful services. Since these other sites are not under the control of Radius Rx Direct, we cannot and do not make any representation or guarantee regarding the linked sites or their content. Our providing these links does not constitute an endorsement by Radius Rx Direct, and we cannot be responsible for the privacy policies or security procedures of the linked sites. Therefore, you may want to review a linked site's privacy and security policies before entering any information.

Credit Card Fraud

Under the Fair Credit Billing Act, you cannot be held liable for more than \$50.00 of fraudulent charges. If your credit card provider requires payment of any of this \$50.00 amount as a result of a purchase made at our web site's secure server, we will reimburse you up to that \$50.00 limit.

Will this privacy policy change?

As our business changes, we will continue to implement new technologies and improve the services and features we provide. This privacy policy and the Terms of Use will be updated to reflect these changes. The use of information that we gather now is subject to the privacy policy in effect at the time of use. If there are changes or additions to this privacy policy, we will post those changes here or in other formats we deem acceptable, so that you will always know what information we collect online or offline, how we use it and what choices you have.

It is your responsibility to review our privacy policy and Terms and Conditions for changes.

Whom can I contact if I have questions or concerns?

If you choose to visit Radius Rx Direct.com, your visit and any dispute over privacy is subject to this Notice and our Terms of Use. If you have any concern about this disclaimer, please contact us at Information@RadiusRxDirect.com, and we will try to resolve it

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